

PuroPost® & PuroPost Plus®



Two Guaranteed, Economical eCommerce Shipping Solutions

If you have consumers in Canada, you have a partner in Purolator International. We offer PuroPost® (2 to 8 days*) and PuroPost Plus® (2 to 5 days*), two ideal and economical eCommerce shipping services. Our clients benefit from nationwide coverage, residential deliveries made by Canada Post (our ultimate parent company), faster speed across the border, all-in pricing with clearance, and convenient U.S. dollar currency. We service more destinations in Canada than any other carrier because we have access to more routes, more operating centers, and, most importantly, more addresses. Clients don't just choose us, they trust us.

Door-to-Door Delivery Service

With regularly scheduled pickups throughout the U.S., ease of border crossings, and delivery from coast-to-coast in Canada, Purolator provides an expansive solution. Our customs and clearance capabilities and preferred shipper status ensure smooth passage. Residential shipments are hand delivered through the postal network ensuring every home is reached without a residential surcharge.

Leveraging the Reach of Canada Post

Due to our partnership with Canada Post, we can deliver to all Canadian residents. Advantages include delivery to over 6,200 retail facilities, post office boxes, community mailboxes, parcel lockers, and remote and rural locations for no extra charge. By leveraging their delivery capabilities, it's a cost-efficient way to reach your Canadian consumers.

Guaranteed Delivery with a 2 to 5 Day* or 2 to 8 Day* Transit

Your parcel shipments are backed with a money-back delivery guarantee. PuroPost® consumers are guaranteed to receive their packages within 2 to 8 days*. Your packages will cross the border fully compliant with all customs requirements, preapproved for clearance into Canada. Then it's a smooth ride on our extensive network for hassle-free and on-time deliveries.

If your consumers need their shipments faster, our new PuroPost Plus® service guarantees delivery within 2 to 5 days*.

We Deliver Canada

Every day, Purolator delivers more than one million packages.

We maintain the largest dedicated air fleet and ground network, including hybrid vehicles, and more guaranteed delivery points in Canada than anyone else.

But size alone doesn't make Purolator different. We also understand that the needs of no two clients are the same.

We can design the right mix of proprietary services that will make your shipments to Canada hassle free at every point in the supply chain.

**To specified points in Canada. Minimum quantities may apply.*





PuroPost[®] & PuroPost Plus[®]

No Sticker Shock at Customs

With our Delivery Duty Paid service, Canadian duties and taxes are collected from online shoppers at the time of purchase. Your consumers know the full cost of their shipping options with no surprises at time of delivery.

End-to-End Tracking and Visibility

You can be confident that your Canada-destined shipments have full visibility from pickup location in the United States until end delivery to your consumer with our proprietary 24/7 real-time tracking system. Tracking features allow your shipment milestones to be followed on one tracking system after pickup by Purolator, clearance through customs, and through the Canada Post delivery network to final destination.

Customized Returns Service

Whether returns are 1% or 30% of your Canadian business, we provide multiple returns options. Our standard returns program assists your consumers in returning their products at over 6,200 retail locations. We take the complexity of coordinating and processing returns off of your shoulders – and place it squarely on ours.

Dedicated Client Relationship Representative

We manage Canadian shipping with a level of creativity, planning, and focus other carriers simply can't match. We design personalized solutions to address your unique and evolving needs and provide a dedicated account specialist who works directly with you – one point of contact and complete accountability.

For more information:

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